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**Technology Infrastructure & System Review Survey**

**Purpose:**This survey evaluates the effectiveness and reliability of the organization’s IT infrastructure, identifying areas for improvement and ensuring readiness for the year ahead.

**Infrastructure Overview**

1. **How would you rate the overall performance of the organization’s IT infrastructure?**☐ Very Poor  
   ☐ Poor  
   ☐ Neutral  
   ☐ Good  
   ☐ Excellent
2. **Are there any recurring performance issues with the current IT infrastructure?**☐ Yes  
   ☐ No **If yes, please describe:**
3. **Are all critical systems (e.g., servers, networks) operating reliably and meeting business needs?**☐ Yes  
   ☐ No  
   ☐ Somewhat

**System Security and Reliability**

1. **How secure is the organization’s IT infrastructure against cyber threats?**☐ Very Insecure  
   ☐ Insecure  
   ☐ Neutral  
   ☐ Secure  
   ☐ Very Secure
2. **Have there been any cybersecurity incidents in the past year?**☐ Yes  
   ☐ No **If yes, please describe the incidents and their impact:**
3. **How effective are the backup and disaster recovery systems in place?**☐ Very Ineffective  
   ☐ Ineffective  
   ☐ Neutral  
   ☐ Effective  
   ☐ Very Effective

**Tools and Applications**

1. **Are the tools and applications currently in use meeting the organization’s needs?**☐ Yes  
   ☐ No  
   ☐ Somewhat
2. **Are there any critical tools or applications that require upgrades or replacements?**☐ Yes  
   ☐ No **If yes, please specify:**
3. **How satisfied are employees with the tools and applications provided?**☐ Very Dissatisfied  
   ☐ Dissatisfied  
   ☐ Neutral  
   ☐ Satisfied  
   ☐ Very Satisfied

**Resource Allocation**

1. **Does the organization have sufficient IT resources (e.g., personnel, hardware, software) to meet business needs?**☐ Yes  
   ☐ No **If no, please describe the gaps:**
2. **Are IT projects and initiatives aligned with the organization’s strategic goals?**☐ Yes  
   ☐ No  
   ☐ Somewhat
3. **What additional resources are needed to improve IT infrastructure and systems this year?**

**Future Planning**

1. **What are the top three IT infrastructure priorities for the upcoming year?**
2. **Are there any emerging technologies or trends the organization should explore this year?**☐ Yes  
   ☐ No **If yes, please describe:**
3. **Is there anything else you would like to share about the organization’s IT infrastructure or systems?**

**Instructions for Completion:**

* This survey is intended for IT teams, department heads, and stakeholders involved in technology management.
* Please provide detailed feedback to help improve IT systems and infrastructure.
* Responses will guide strategic planning and resource allocation for the year ahead.

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